

I just wanted to send a quick note to commend your service technician, Steven, for his professionalism and knowledge of his work. We have been experiencing some cockroach problems in the building, which is something we have never experienced in the past. Steven came out this morning to spray the office and he took time to evaluate our problem and talk to us about the possible cause (which we determined were probably stirred up as the result of recent plumbing work done during installation of the new A/C unit on the building). We had even saved some "samples" of the various roaches that we have been finding and he was able to give us an interesting and informed lesson on the various species. I know often you only hear from customers when they want to complain, but instead I wanted to pass on our compliments about Steven. He is an excellent representative for Clark Pest Control.

Sincerely,

Kelly