

To Whom It May Concern,

10/26/2009

After dealing with Saul the last few times he's come out to our house, I felt compelled to send a note into Clark to let you know what a top notch individual you have on your team. Each and every time he comes out, he's is incredibly courteous, attentive to our needs, goes above and beyond on each and every request and simply does an outstanding job servicing our needs. We have kids that absolutely thrash the back yard and he moves toys and other stuff that I wouldn't expect him to move to get his job done. He doesn't even bat an eye at what he has to do and does it with a smile on his face.

He's a refreshing individual with which to deal in this economic climate, especially when you hits the malls and the customer service is subpar at best!

If he treats others like he treats us, he deserves top notch treatment and is assuredly retaining customers for Clark in this area!!!!

Many thanks to Saul and I would appreciate you passing this along to his local office as well!

Dale